

The **General Warranty Statement FIP S.p.A.** warrants that **FLS instruments** are in compliance with the standards publicized in our catalogues.

However, our guarantee is limited to the repair and/or replacement of our materials, excluding any other liability, in particular for damages caused in any way whatsoever by utilization of our products.

This guarantee terminates and will be no longer valid:

- one year after the delivery of the material in question
 - if the material has been damaged by electrical abuse or misuse
 - if the material is used in other way than the operating conditions specified by us
 - if the materials are modified by people not belonging to our Company.
- On this subject, it should be noted that the Purchaser will incur all liabilities provided by Law for any modification of our products

This warranty does not cover:

- moving parts subjected to normal wear out
- electrodes subjected to normal wear out
- all parts potentially affected by oxidation or corrosion if not properly installed and protected

We shall be duly informed about any accidents in which our products are involved and such accidents shall be reported to us immediately and within 24 hours of their occurrence.

This General Warranty Statement is only for FIP S.p.A. - FLS direct Customers. Anyone purchased FLS instruments from other Companies or Dealers should refer to his Supplier.

Warranty claims are processed only on the condition of a prompt notification to FIP S.p.A. within the warranty period.

All products being returned to FIP for technical check must be shipped with the ARM reference assigned by FIP Technical Support.

All items returned must be shipped prepaid and insured.

Parts which prove to be defective will be repaired or replaced free of charge including labor and F.O.B. shipment.